

## Breastfeeding USA 2015 Strategic Plan

In March, 2015, Breastfeeding USA's Board of Director sought input from its membership by conducting an anonymous survey, requesting feedback to help guide the mission of the organization through strategic planning. The following is Breastfeeding USA's 3 year Strategic Plan.

Term: July 2015-June 2018

Year 1 (June 2016)	Year 2 (June 2017)	Year 3 (June 2018)
GOAL 1: Improve support for Breastfeeding Counselors and oth	er volunteers	

Objective 1	Develop and implement an in-house continuing education program that offers four units by July 2016, six more by July 2017, and ten more by July 2018.	4 Units	+6 Units	+10 Units = 20 free Units in total
Objective 2	Identify the number of Breastfeeding Counselor Support volunteers by July 2016 and maintain a ratio of 1:20 Breastfeeding Counselor Support volunteers	Baseline	Maintain a 1:20 ratio	Maintain a 1:20 ratio
Objective 3	Develop training materials for Breastfeeding Counselor Support Volunteers and implement those materials by July 2017.	Develop	Implement	Evaluate



Objective 4	Develop and implement a volunteer satisfaction survey, conducted yearly, with goals to address the issues and needs of volunteers as they are identified.	Baseline measure of:  new BCs renewed BCs retired BCs	Increase each by 5%  ☐ new BCs ☐ renewed BCs  Maintain the # of ☐ retired BCs	Increase each by 5%  ☐ new BCs ☐ renewed BCs  Decrease by 5% the # of ☐ retired BCs
GOAL 2: I	ncrease the diversity of our members	ship, committees,	workgroups and	Board of Directors.
Objective 1	By end of June 2016, launch demographic survey and obtain baseline measures of organization's diversity.	Baseline		
Objective 2	Increase the diversity of board nominees and volunteers serving as workgroup managers and committee chairs.	Baseline		
Objective 3	Develop and implement a social justice and inclusivity curriculum for Breastfeeding Counselors and other volunteers.	☐ Commission ad hoc committee ☐ Timeline ☐ Develop objectives	<ul><li>□ Develop</li><li>Curriculum</li><li>□ Test</li><li>Curriculum</li><li>□ Implement</li><li>Plan</li></ul>	



## GOAL 3: Develop measures of accountability for all levels of the organization.

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Objective 1	Develop reporting measures for committees, workgroups and ad hoc committee and implement quarterly reporting.	
Objective 2	Develop and implement a volunteer satisfaction survey, conducted yearly, with goals of improved satisfaction 5% over baseline for each year.	
Objective 3	Publicize the reporting measures and survey data to membership once per year.	



Objective 1	Develop and implement one new campaign and evaluate effectiveness, by the end the first year.  Develop actions for year 2 and 3 based on year 1	<ul><li>☐ 1 Campaign</li><li>☐ Evaluation</li><li>☐ Develop</li><li>Actions</li></ul>		
Objective 2	Identify 6 grant opportunities, apply for 3, over the course of the plan.			ID 6 grants, apply for 3.
Objective 3	Identify 3 new funding revenue sources outside of our current membership base by July 2016. Y2: Derive 10% of our income from outside revenue sources. Y3: Derive 15% of our income from outside revenue sources.	Identify 3 new funding sources.	10% of revenue sources from outside BfUSA	15% of revenue sources from outside BfUSA